

Accessible Feedback Process

Commitment

Lakeridge Links and Whispering Ridge Golf Club is committed to ensuring that our services are accessible to everyone, including persons with disabilities.

Providing Feedback

Individuals may provide feedback in the following ways:

- In person at our clubhouse
- By phone at 905-428-6321
- By email at stephaniew@lakeridgelinks.com

Accessible Formats and Supports

Upon request, we will provide or arrange for accessible formats and communication supports to ensure individuals with disabilities can provide feedback and receive a response.

Responding to Feedback

All feedback will be directed to our Accessibility Coordinator. Acknowledgement of receipt will be provided within 5 business days, and a full response will be provided within 10 business days, in a format accessible to the individual.